

## **Client Case Study – Supply Chain Administration**

The client is a one of the world's largest logistics providers (Revenue EUR 7 billion; 54,000 employees) which was formed after the spin-off and merger of the logistics units of two publically listed firms. The SVP of operations engaged us to provide a lower-cost alternative for the administrative support of new client contracts.

For this work, our client handles all the physical flow of product and Next Horizon handles the information and 'paper-flow' for several well known retailers. Our staff in China provides support for purchase orders, shipments, manifests, and freight. We are also involved in a wide range of vendor and logistics reporting and management.

As a result of this work, our client has lowered the cost for administrative staff by more than 50% and has used our state-of-the art processing centre to help win new contracts.